

Information Volunteers

Overview:

Information volunteers are the backbone of the Fleadh. With 500,000 visitors last year, Information Volunteers played and will play a pivotal role in not only the success of the Fleadh but in showing off Drogheda and the whole North East region in its best light! There are variety of Information Volunteer roles, mainly Street Ambassador and Fleadh Information Office volunteers

Volunteer Duties:

- Meet and greet visitors to the Fleadh at specified locations
- Present a 'Fleadh Fáilte' – giving a positive impression of Fleadh Cheoil na hÉireann, Drogheda and County Louth
- Deal with a range of enquiries in a confident manner, ensuring that appropriate information and advice is provided effectively.
- Report any concerns / problems to team and/or zone leaders

Skills & Qualities:

- Communication skills – Able to give clear and concise answers to a variety of questions from the public
- Patience – Be confident and calm when dealing with the public
- Personable Skills - Enjoy meeting people, enthusiastic, friendly and outgoing
- Local Knowledge - Good knowledge of Drogheda, its landmarks, places of interest, restaurants and so on
- Fleadh knowledge – Be aware of the various locations of events relating to the Fleadh (will be given at training)
- Teamwork – Ability to work on your own initiative as well as part of a team
- Physical - In some specific roles the ability to stand and walk for extended periods may be required
- Languages – Fluent English is required, additional languages may also be of benefit but are not essential

Time Commitment:

Information volunteers are required throughout the Fleadh from the Sunday 11th to Sunday 18th August. There may be some roles available in the Information Office from the week leading up to the Fleadh. The highest need for information volunteers will be from Thursday 16th – Sunday 19th August.

Fleadh Ambassador shifts run from 11.15 – 16.00; 15.15 – 20.00 and 19.15 – 24.00. Fleadh Information Office shifts vary in length depending on the day, the majority of these shifts are 5 hours.